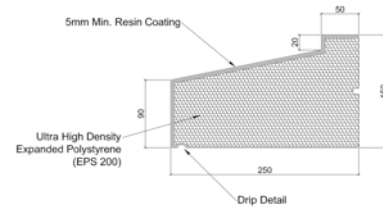


MAINTENANCE GUIDE

Thank you for purchasing your new Passive Sills product, PLEASE EXAMINE YOUR PRODUCTS FULLY UPON RECEIPT.

All our products are super lightweight, thermally efficient, cost-effective and are compliant with Irish and UK building regulations and energy efficiency standards*.



Sill Profile
Scale 1:1



Your product is produced using ultra high-density polystyrene with one of our 3 custom finishes:

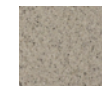
1. Stone like acrylic resin render in a choice of 3 finishes - sandstone, white granite and grey granite (windowsills, oversills, mouldings).
2. Our new standard hybrid finish - acrylic resin render with a spray coating of the Passive Sills custom flexi-coat for increased durability, with a painted finish in grey, white or cream (windowsills, oversills).
3. Our new premium hybrid finish - acrylic resin render with a spray coating of the Passive Sills custom flexi-coat for increased durability, with a custom RAL paint finish **or** our stone like acrylic resin render in a choice of 3 finishes – limestone, white granite and grey granite (windowsills, oversills).



SANDSTONE



WHITE GRANITE



GREY GRANITE



LIMESTONE

KEY POINTS TO REMEMBER:

- Small scratches and nicks in the resin coating can occur. These small imperfections can be easily repaired using the Passive Sills repair kit.
- Your product should to be maintained regularly, following the guidelines below.
- If you have any queries in relation to your new products prior to installation, please contact our technical support team.
- Your **10-year warranty**** will only apply if your product has been correctly installed and regularly maintained.

TO INSTALL YOUR PASSIVE SILLS PRODUCT:

- ✓ Follow correct installation instructions when installing Passive Sill products
- ✓ Use correct foam and installation materials



A NOTE ON APPLYING PAINT FINISHES:

We recommend a high quality, water based, external paint to both maintain your product and apply paint to the appropriate finishes for the first time.

Prepare the surface with a water-based primer, or a watered down coat of your paint choice, applied thinly. Follow with a coat of your paint, applied thinly to prevent cracking.



PRODUCT CARE AND MAINTENANCE:

Maintenance of your Passive Sill product is important to keep it functioning to its full potential. Here are some tips to follow regularly to keep your product looking at it's best:

1. Protect natural stone finishes annually using a Passive Sills sealer. Other sealers can contain solvents, which could damage your product.
2. Ensure painted finishes are maintained and re-painted when necessary.
3. Do not use excessive force when cleaning your product. To clean, wash with mild soap and water, Milton or very mild bleach.
4. DO NOT USE paint thinners, lacquer thinner, gasoline, kerosene or any other harsh chemical to clean
5. Never use a jet cleaner or power washer.
6. Abrasive cleaners will damage the surface and are not recommended.



Passive Sills products come with a 10-year warranty, provided products have been correctly installed and regularly maintained.** Our warranty does not apply in the following circumstances:

ANY DAMAGE TO THE PRODUCTS RESULTING FROM:

1. Negligence or incompetent storage or handling of product
2. Failure to install the products in accordance with installation guidelines
3. Tampering with the composition of the product
4. External factors not due to the product, in particular force majeure, subsidence of the building, organic contamination, heavy contamination of the facade surface resulting from the unfavourable location of the building
5. Contractor's errors at point of installation

***Compliant with Irish & UK building regulations and energy efficiency standards as of today's date**

****Terms & Conditions apply**